



(<https://electricmiles.com>)

## **EV charger biggest challenge is to keep the charger up for maximum time: Here's how EV Installers can fix it in few easy steps**



Anirudha(<https://electricmiles.com/author/autofocuss/>)

October 27, 2025(<https://electricmiles.com/2025/10/27/>)

B2B blogs (<https://electricmiles.com/category/b2b-blogs/>)



**EV charger biggest challenge is to keep the charger up for maximum time: Here's how EV Installers can fix it in few easy steps**

Downtime is every installer's nightmare. When a charger fails, your client loses trust and you lose hours (and money) rushing to fix it.

## **The true cost of downtime**

- Missed fleet schedules and driver complaints

- Wasted travel time and on-site diagnostics
- Negative reviews that damage your business

## Remote Diagnostics = Real Advantage

With **emPACT**, you can:

- Get live fault alerts
- Reset chargers remotely
- Analyse performance trends
- Cut reactive visits by up to 40%

It's like having an extra pair of hands on every site minus the travel time.



## Why Smart Installers Win

Remote management doesn't just fix chargers, it protects your reputation, reduces stress, and builds client loyalty.

### Join the Electric Miles Installer Partner program

Earn **20% cashback** on all transacted revenue for the first 6 months post-install.

Simplify installs, reduce site revisits, and unlock new income streams with **emPACT CPMS**.

Become part of the **revolution** and drive the UK's EV future forward.

**Sign up now** → Electric Miles (<https://electricmiles.com/installer-partner-programme/>)

## Ready to Electrify Smarter?

We provide everything you need – from certified chargers and top-tier installers to cutting-edge software that reduces energy costs and boosts performance. Book a call with our team to see how Electric Miles can transform your EV charging operations.

Book a Call



## SMART ENERGY MANAGEMENT

### Product Guides

Electric Miles Guide(<https://electricmiles.com/wp-content/uploads/2025/07/Normal-EM-Guide.pdf>)

Installer Miles Guide(<https://electricmiles.com/wp-content/uploads/2025/07/Normal-IM-Guide-.pdf>)

Solution for Business(<https://electricmiles.com/wp-content/uploads/2025/07/Solution-for-Business.pdf>)

### Contact Us

For Sales & Accounts

[sales@electricmiles.com](mailto:sales@electricmiles.com)(mailto:sales@electricmiles.com)

For Support

[support@electricmiles.com](mailto:support@electricmiles.com)(mailto:support@electricmiles.com)

## Visit Us

167-169 Great Portland Street, 5th Floor,  
London, W1W 5PF  
Company No. 10975715

Electric Miles Inc.  
2261 Market Street STE 85412 San Francisco. CA 94114

